



SmartTouch

User Manual

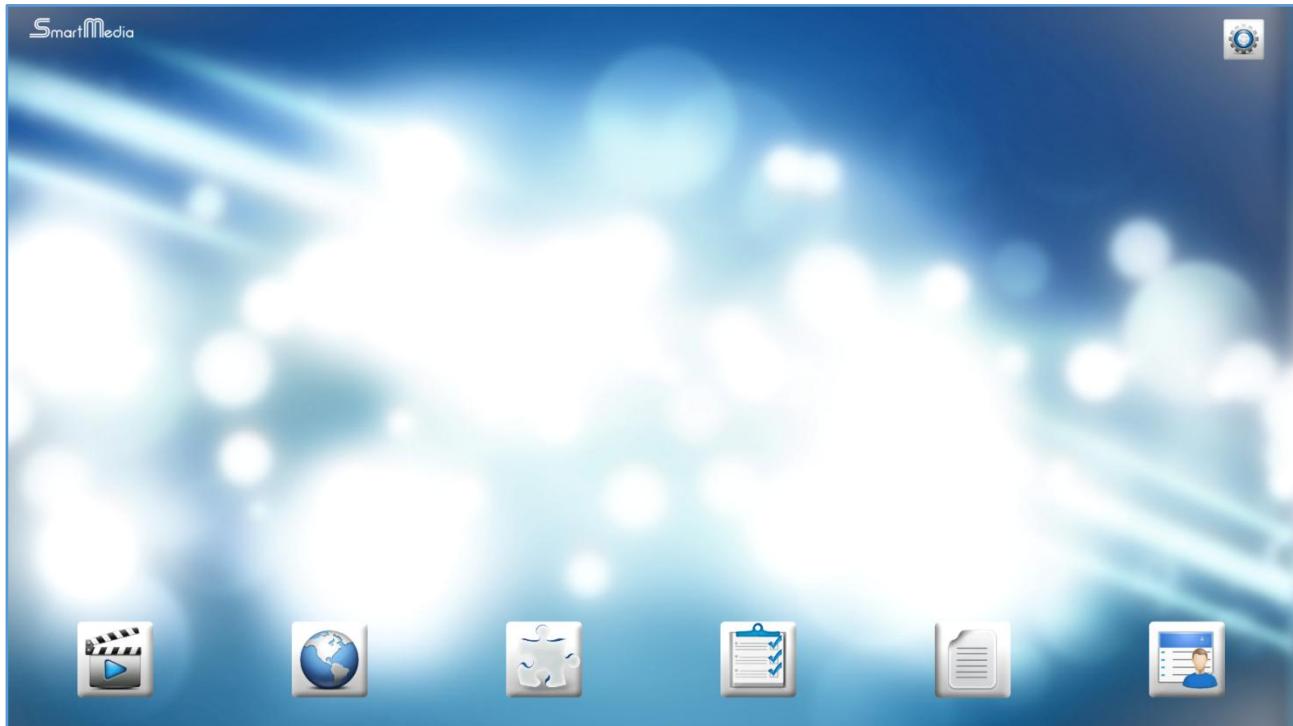
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1. Dependencies

To use SmartTouch you need to install Microsoft .NET Framework 4.5.

2. Main View



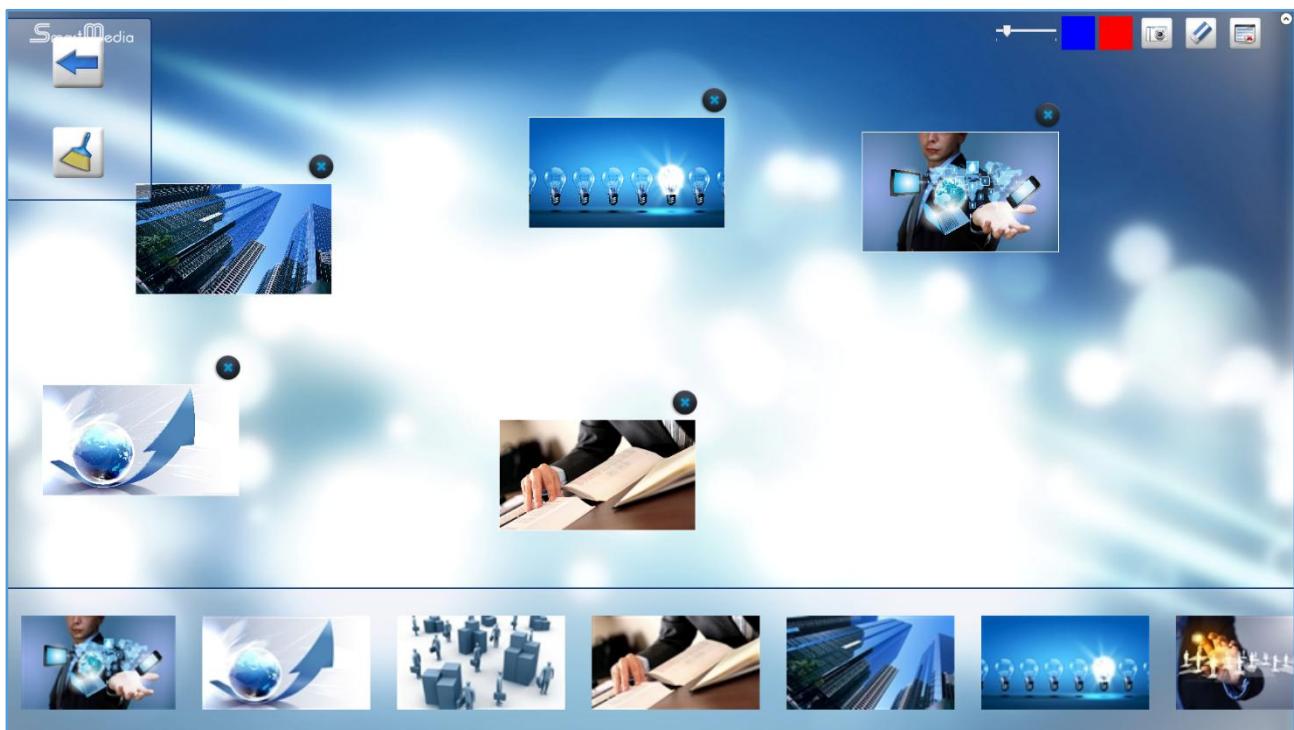
All functionalities can be accessed from the Main View. On the upper right corner you will find the software settings.

2.1. Main View - List of Icons

	Multimedia
	Browser
	Puzzle Game

	Quiz
	Office
	Contact Form
	Settings

3. Multimedia View



In the multimedia view you can select images, videos, audios and manipulate them. An image or a video media content can be displayed in full screen by double-clicking on it.

3.1. Multimedia View - List of Icons – Top left corner panel



Activate the panel by clicking on the edge and select a function.

	Back to Main view
	Display cleaner

3.2. Multimedia View - List of Icons – Top right corner panel

Click on the upper right corner for annotations.

The screenshot will be saved in the folder "Repository" and it will be present in the bottom scroll bar.

	Paintbrush (size/color)
	Screenshot
	Rubber
	Remove annotations

3.3. Multimedia View - Bottom panel



Activate the panel by clicking on the bottom edge, select your media and enjoy.

4. Browser View

4.1. Browser View - List of Icons

	Backward
	Forward
	Update
	Home
	Annotations

5. Puzzle View

Select the image to be reassembled from the bottom scroll bar in order to start playing the puzzle game.

6. Quiz View

General Customer Service

1. Which of the following does not show active listening?



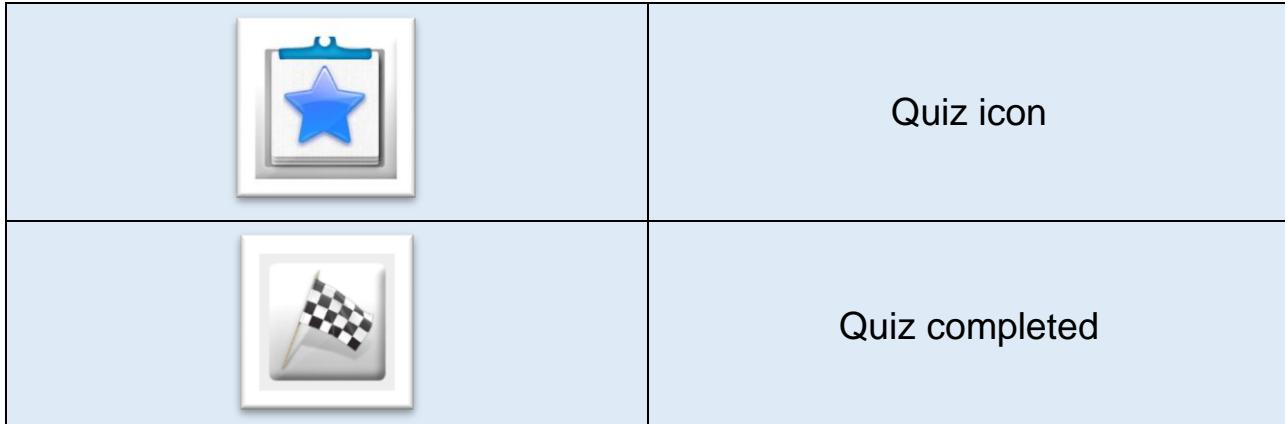
- Repeating and reflecting back your understanding to the customer
- Asking your manager to speak with the customer
- Making notes
- Using words such as, I see, go on, right

2. What is the opposite of reactive customer service?

General Customer Service

Select the quiz from the bottom scroll bar and then click on Quiz Completed button.

6.1. Quiz View - List of Icons



7. Document's View

The screenshot shows the SmartMedia Interactive Kiosk KIO Series software interface. The main window displays three kiosk models: a smartphone, a portrait-oriented screen showing a woman in a white dress, and a landscape-oriented screen showing a weather forecast. The top left corner shows the SmartMedia logo. At the bottom, there are two PDF icons labeled "Smartmedia-InteractiveKiosk" and "Smartmedia-TouchMonitor".

Select the document from the bottom scroll bar.

(Microsoft Office 2007/2010/2013 must be installed to view .doc .docx .xls .xlsx .ppt .pptx)

7.1. Document's View - List of Icons

	Pdf document
	Text document
	Slide presentation
	Spreadsheet

8. Contact Form

Contact Form

Name	<input type="text"/>
Surname	<input type="text"/>
Company	<input type="text"/>
Company Role	<input type="text"/>
E-mail	<input type="text"/>
Phone	<input type="text"/>
Privacy	<input type="checkbox"/> I hereby authorize the treatment of my personal data.

Images

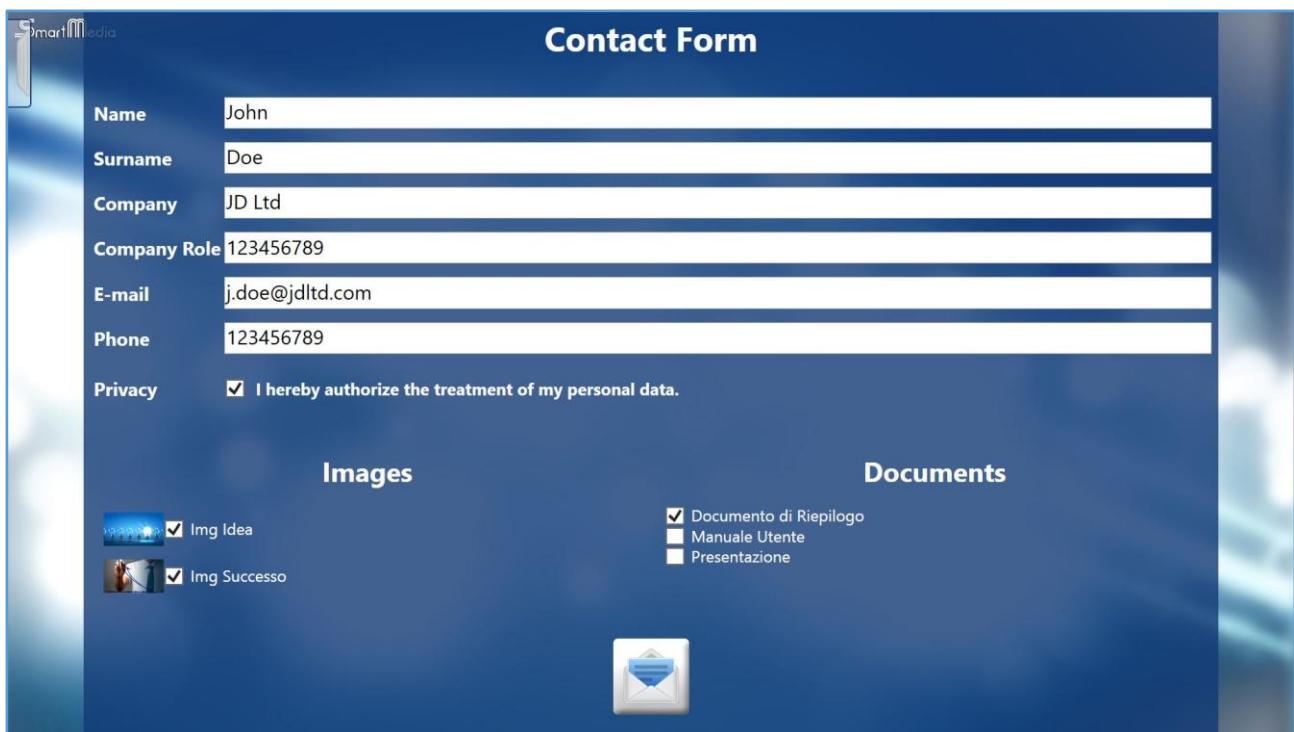

 Img Idea
 Img Successo

Documents

Documento di Riepilogo
 Manuale Utente
 Presentazione



The contact form can send images and documents via email.



Contact Form

Name	John
Surname	Doe
Company	JD Ltd
Company Role	123456789
E-mail	j.doe@jdlt.com
Phone	123456789
Privacy	<input checked="" type="checkbox"/> I hereby authorize the treatment of my personal data.

Images

-  Img Idea
-  Img Successo

Documents

- Documento di Riepilogo
- Manuale Utente
- Presentazione



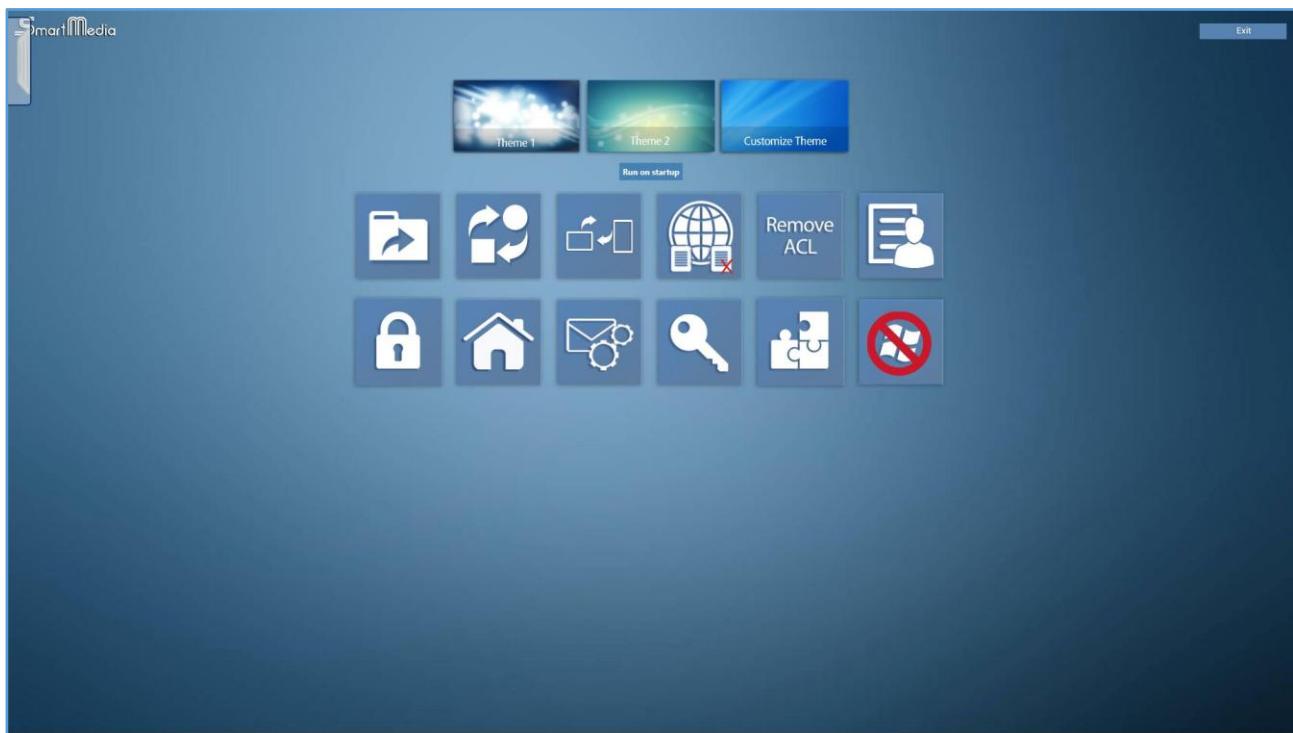
Complete the fields in the contact form and select the images and documents to be sent.



Click the send button to complete the procedure. Wait for the confirmation message.

All the information entered from the users in the form will be saved in the file "contact.txt" present in "ContactBackup" folder of the FileRepository folder that you are using.

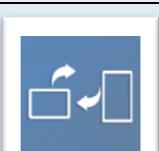
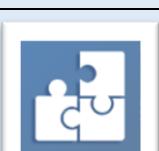
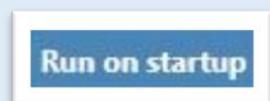
9. Settings

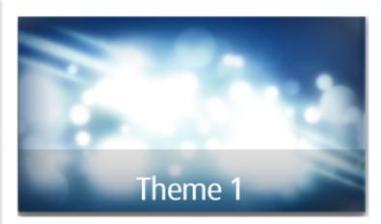


The settings are accessible from the main view by entering the password **admin**

9.1. Settings - List of Icons

	Change "FileRepository" folder to load own contents
	Change/Insert logo (.png file)
	Set browser Homepage (url)
	E-mail server settings (for the contact form)

	Import White/Black list
	Remove Access Control List (ACL)
	Change settings password
	Insert License Key
	Change Orientation (Landscape / Portrait)
	Set puzzle dimension
	Enable/Disable Kiosk mode (to do not allow the user to access in Windows)
	Customize contact form (attention: the email field is dedicated to the recipient's email address)
	Run application on startup
	EXIT button

 <p>Theme 1</p>	Select Theme 1
 <p>Theme 2</p>	Select Theme 2
 <p>Customize Theme</p>	Load custom theme folder

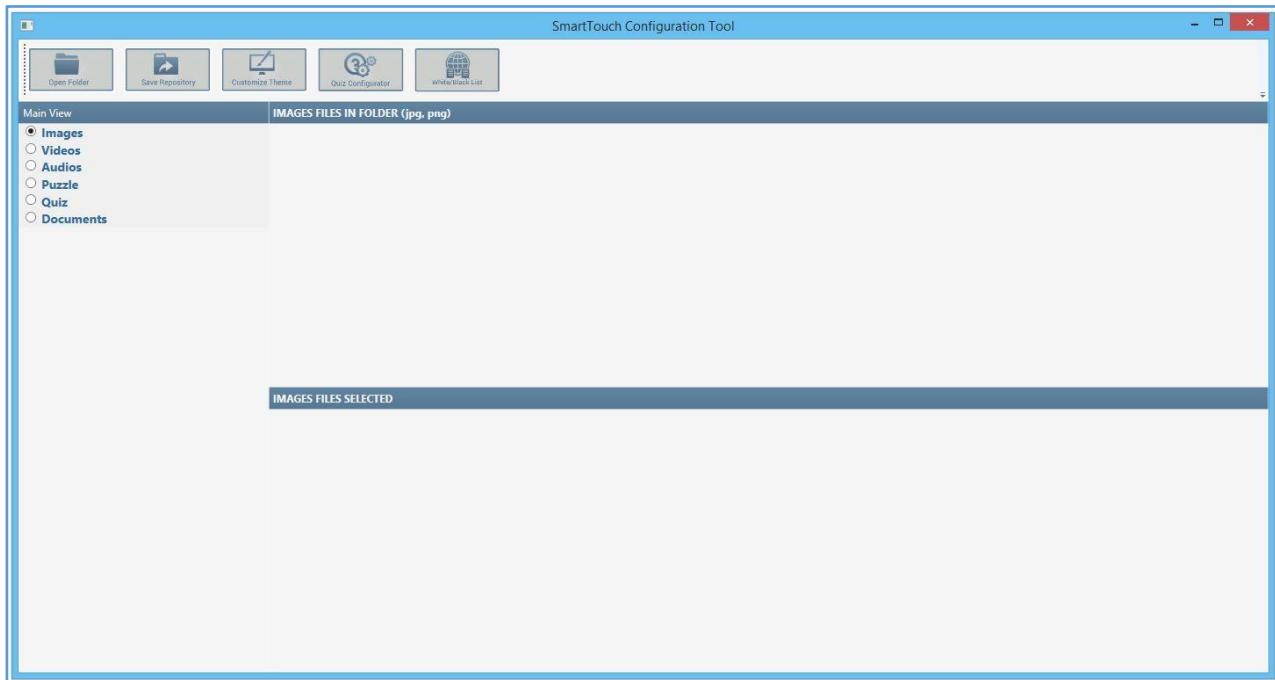


Appendix A

SmartTouch – Configuration Tool

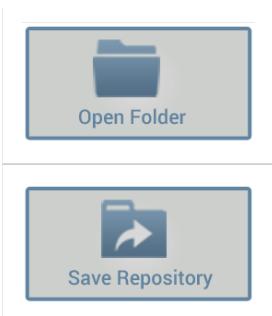
User Manual

A. Configuration Tool



Configuration Tool supports the user in setting up the "FileRepository" folder.

This folder contains all the contents entered by the user, which will be usable in SmartTouch.

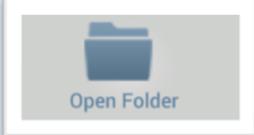
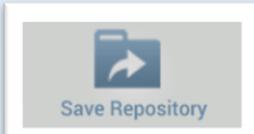
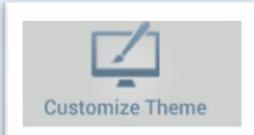


All the files can be loaded by opening a folder.

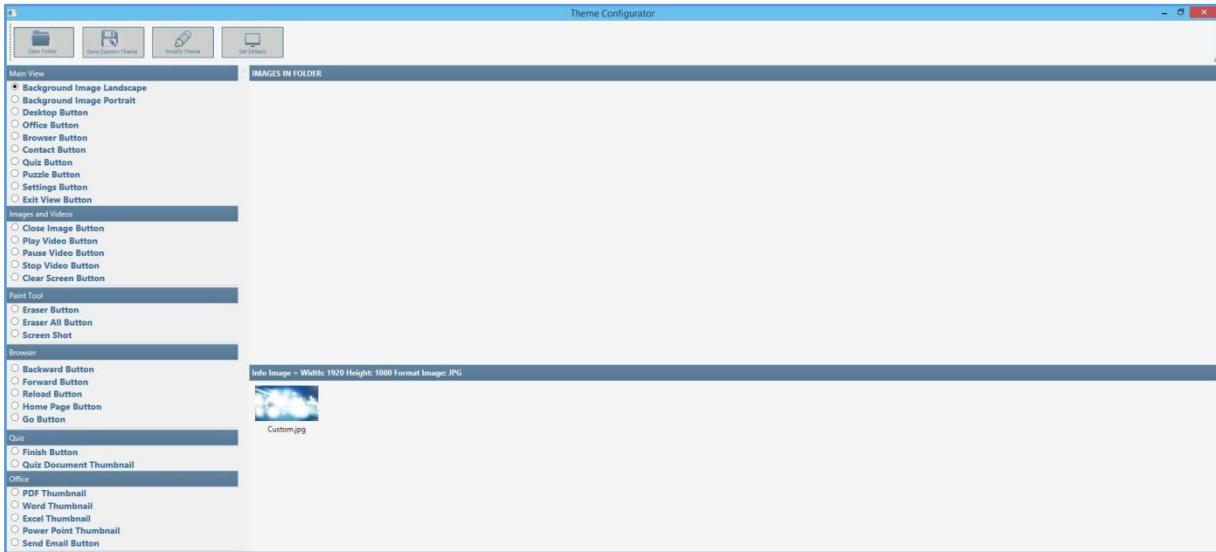
In each area there is the list of files (Images, videos, audios, puzzle, quiz, documents) that can be selected (double-click) and included in FileRepository.

The folder structure will be created by clicking on “Save Repository”.

A.1. Configuration Tool - List of Icons

	Open Folder
	Save Repository
	Customize Theme
	Quiz Configurator
	Browser Settings (white/black list)

A.2. Configuration Tool – Customize Theme

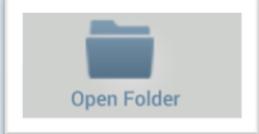
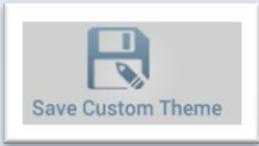


All graphic elements can be customized by entering the "Customize Theme" section.

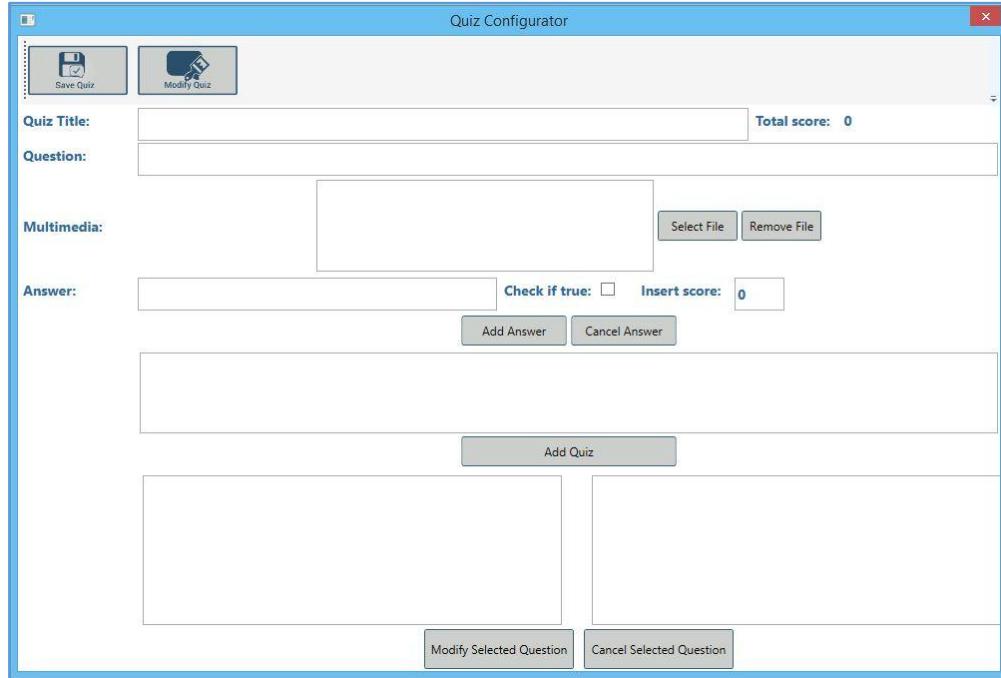
It is possible to load, select (double-click) and include these graphic elements in the new theme by opening a folder.

The folder structure will be created by clicking on “Save Custom Theme”.

A.2.1. Configuration Tool – Customize Theme - List of Icons

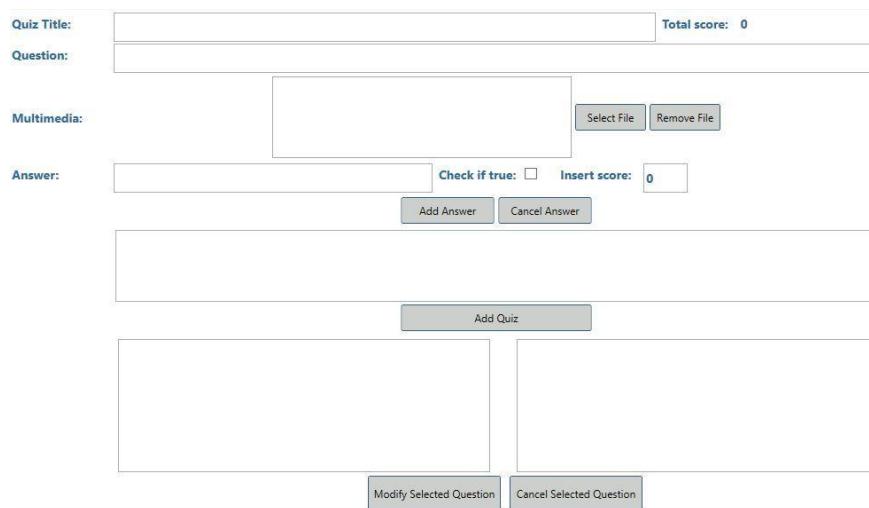
	Open Folder
	Save Custom Theme
	Modify Theme
	Set Default Theme

A.3. Configuration Tool – Quiz Configurator



“Quiz Configurator” generates quizzes, customized questions and answers.

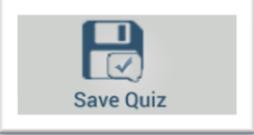
The screenshot below shows how to proceed to insert a question.



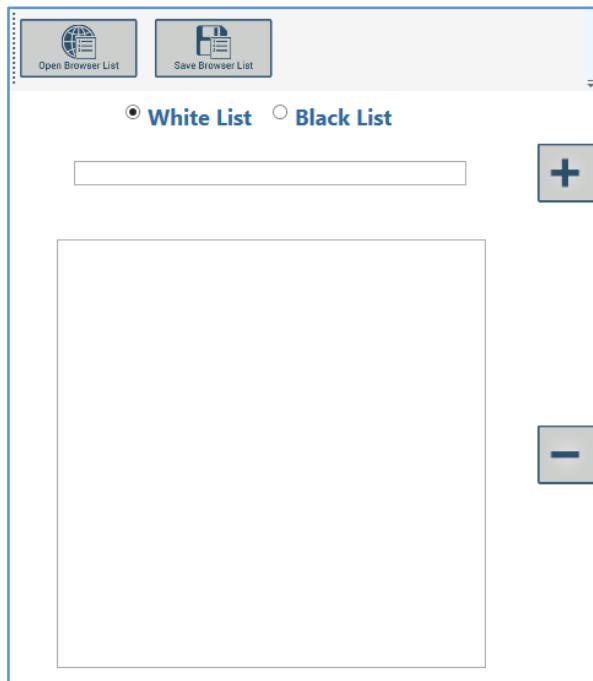
Every answer has a score, a multimedia file and a check box to indicate if it is true or false.

Finally, to insert a question click Add Quiz button.

A.3.1. Configuration Tool – Quiz Configurator - List of Icons

	Save Quiz (.xml file)
	Modify Quiz

A.4. Configuration Tool – Browser Settings (white/black list)



A black or white list (xml file) can be generated or imported by entering “Browser Settings”. In the white list you can choose the accessible websites, in the black list the not accessible websites.

A.4.1. Configuration Tool – Browser Settings - List of Icons

 Open Browser List	Open browser list
 Save Browser List	Save browser list